



Fusion Patient Portal

Empower Every Device. Enhance Every Interaction.

Empowering Care Through Simple, Secure Requests

The Fusion Patient Portal extends the proven Fusion messaging suite, turning any smartphone, tablet, PC or touchscreen into a direct, intuitive link to Fusion Enterprise.

Designed for acute care patients and aged care residents, it enables high-priority or everyday requests to front-of-house, nursing, or support teams — all with one confident tap.

- Fully customisable interface — colours, icons, shapes, text, layouts and even nested buttons
- Instant on-screen confirmation — reassuring feedback that the message reached Fusion Enterprise
- Priority levels — clear distinction between standard assistance and urgent needs
- Endless flexibility — from basic call-for-help to complex workflows, visitor requests, staff communication, automation triggers, and smart environment controls



With a growing library of pre-built scenarios and the unique buttons-within-buttons architecture, your teams will continually discover powerful new applications for the Patient Portal after deployment.

Seamless enterprise integration (SAML and more) makes rollouts fast and fits existing infrastructure — no rip-and-replace required.



Key Benefits at a Glance

- Extremely low total cost — leverage existing and bring-your-own-device (BYOD)
- Supports home care & telehealth — same familiar interface beyond the facility
- Revives older devices — broad compatibility reduces e-waste and cost
- Large, high-contrast targets — easy to see and press, even with limited dexterity
- Accessible & readable — custom fonts, colours and sizing for visual/hearing impairments
- Ideal for bedside tablets, wall-mounted touchscreens or personal phones
- Clear messages -- Send messages to the correct department creating a time saver for all divisions within a facility

Fusion Patient Portal

Empower Every Device. Enhance Every Interaction.

Core Features

- Complete visual customisation — match branding, accessibility needs, language and user preferences
- Clear user confirmation — immediate success feedback reduces anxiety and repeat presses
- Device & OS agnostic — runs on iOS, Android, tablets, dedicated touchscreens, even older hardware and PCs
- Rapid deployment — web-based, no app store approvals or heavy client installs
- Rock-solid stability — built on the trusted Fusion Enterprise platform
- Near real-time messaging — critical in demanding and secure care environments
- Pre-configured templates — quick-start buttons and workflows
- Minimal user training — designed for patients and residents of all abilities
- No infrastructure overhaul — extends your current Fusion investment
- Enterprise-grade security — fully encrypted end-to-end communications
- Extensible Integration Layer:
 - • SAML
 - • IoT & smart room triggers
 - • Third-party automation & workflows



Fusion Patient Portal Summary

This clean, scalable architecture places intuitive request power directly in patients' and residents' hands while delivering reliable, prioritised notifications to the right people — fast.

Fusion Patient Portal transforms everyday devices into compassionate, configurable care tools — affordable, flexible, secure, and surprisingly versatile.

Ready to unlock new possibilities in your facility?

Description

Fusion Patient Portal Gateway with 8x Users – [On-Prem]
Fusion Patient Portal Gateway with 8x Users – [Fusion Cloud Service]

[Part Numbers]

[50-6078]
[50-6079]

Please contact PACTechnika for more information.