

## Fusion Patient Portal

*Empower Every Device. Enhance Every Interaction.*

### Empowering Care Through Simple, Secure Requests

The Fusion Patient Portal extends the proven Fusion messaging suite, turning any smartphone, tablet, PC or touchscreen into a direct, intuitive link to Fusion Enterprise.

Designed for acute care patients and aged care residents, it enables high-priority or everyday requests to front-of-house, nursing, or support teams — all with one confident tap.

- Fully customisable interface — colours, icons, shapes, text, layouts and even nested buttons
- Instant on-screen confirmation — reassuring feedback that the message reached Fusion Enterprise
- Priority levels — clear distinction between standard assistance and urgent needs
- Endless flexibility — from basic call-for-help to complex workflows, visitor requests, staff communication, automation triggers, and smart environment controls

With a growing library of pre-built scenarios and the unique buttons-within-buttons architecture, your teams will continually discover powerful new applications for the Patient Portal after deployment.

Seamless enterprise integration (SAML and more) makes rollouts fast and fits existing infrastructure — no rip-and-replace required.



### Key Benefits at a Glance

- Extremely low total cost — leverage existing and bring-your-own-device (BYOD)
- Supports home care & telehealth — same familiar interface beyond the facility
- Revives older devices — broad compatibility reduces e-waste and cost
- Large, high-contrast targets — easy to see and press, even with limited dexterity
- Accessible & readable — custom fonts, colours and sizing for visual/hearing impairments
- Ideal for bedside tablets, wall-mounted touchscreens or personal phones
- Clear messages -- Send messages to the correct department creating a time saver for all divisions within a facility

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### Core Features

- Complete visual customisation — match branding, accessibility needs, language and user preferences
- Clear user confirmation — immediate success feedback reduces anxiety and repeat presses
- Device & OS agnostic — runs on iOS, Android, tablets, dedicated touchscreens, even older hardware and PCs
- Rapid deployment — web-based, no app store approvals or heavy client installs
- Rock-solid stability — built on the trusted Fusion Enterprise platform
- Near real-time messaging — critical in demanding and secure care environments
- Pre-configured templates — quick-start buttons and workflows
- Minimal user training — designed for patients and residents of all abilities
- No infrastructure overhaul — extends your current Fusion investment
- Enterprise-grade security — fully encrypted end-to-end communications
- Extensible Integration Layer:
  - • SAML
  - • IoT & smart room triggers
  - • Third-party automation & workflows



### Fusion Patient Portal Summary

This clean, scalable architecture places intuitive request power directly in patients' and residents' hands while delivering reliable, prioritised notifications to the right people — fast.

Fusion Patient Portal transforms everyday devices into compassionate, configurable care tools — affordable, flexible, secure, and surprisingly versatile.

*Ready to unlock new possibilities in your facility?*

#### Description

Fusion Patient Portal Gateway with 8x Users – [On-Prem]  
Fusion Patient Portal Gateway with 8x Users – [Fusion Cloud Service]

#### [Part Numbers]

[50-6078]  
[50-6079]

Please contact PACTechnika for more information.